

18734: Foundations of Privacy

# Bootstrapping Privacy Compliance in Big Data Systems

Anupam Datta

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# Privacy Compliance for Bing

The screenshot shows a web browser with two tabs. The first tab is the Bing homepage (http://www.bing.com/), featuring a search bar, navigation links (IMAGES, VIDEOS, MAPS, NEWS, SEARCH HISTORY, MORE), and a cartoon detective character. The second tab is the Microsoft Privacy Statement page (http://www.microsoft.com/privacystatement/en-us/b...), titled "Bing Privacy Statement".

**Bing Privacy Statement**

This privacy statement applies to Bing websites, services, products and applications that collect data and display these terms. It does not apply to other Microsoft products and services that do not link to the Bing Privacy Statement.

### Cookies & Similar Technologies

When you use Bing services with a web browser, we will place one or more "cookies" on your machine. For example, Bing uses a cookie with a unique identifier known as the Search ID to operate the service and enable certain search features. If you sign into Bing or other Microsoft services using a Microsoft account, we will set or read one or more additional cookies. We use these cookies to operate Bing services and provide you a more relevant search experience. You can use your browser settings to remove or block cookies on your computer.

We also use web beacons to help deliver cookies and compile analytics. These may include third-party web beacons, which are prohibited from collecting your personal information.

[Learn More](#)

### Collecting Your Information

When you use Bing services, Microsoft may collect many kinds of information in order to operate effectively and provide you the best products, services and experiences we can. We collect information when you register, sign in and use our sites and services. We also may get information from other companies. We collect this information in a variety of ways, including from web forms, technologies like cookies, web logging and software on your computer or other device.

When you conduct a search, Microsoft collects the following:

- Search term and time and date of your search
- IP address, browser configuration and approximate location
- Any unique identifiers contained in the cookies

We store search terms (and the cookie IDs associated with search terms) separately from any account information that directly identifies the user, such as name, e-mail address, or phone numbers. We have technological safeguards in place designed to prevent the unauthorized correlation of this data and we remove the entirety of the IP address after 6 months, cookies and other cross session identifiers, after 18 months.

Bing provides search services to select partners and its users. Some examples include Yahoo! and Nokia. In order to provide these services, Bing services receive certain search related information from these partners that may include date, time, IP address, a unique identifier and other search related data.

[\\*Top of page](#)

[Learn More](#)

### How We Use Your Personal Information

Most Microsoft Sites use "cookies," small text files that can be read by a web server in the domain that put the cookie on your hard drive. We may use cookies to store your preferences and settings, help with sign-in, provide targeted ads, and analyze site

Cookies
Collecting Your Information
Using Your Information
Sharing Your Information
Accessing Your Information
Mobile and Location Services
Facebook Personalization
Bing Applications
Children
Advertising
Communications
Microsoft Account
Other Information

## Setting:

- ▶ Auditor has access to source code



# The Privacy Compliance Challenge

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**Legal Team**

Crafts Policy

Meetings

**Privacy Champion**

Interprets Policy

Meetings

**Developer**

Writes Code

Meetings

**Audit Team**

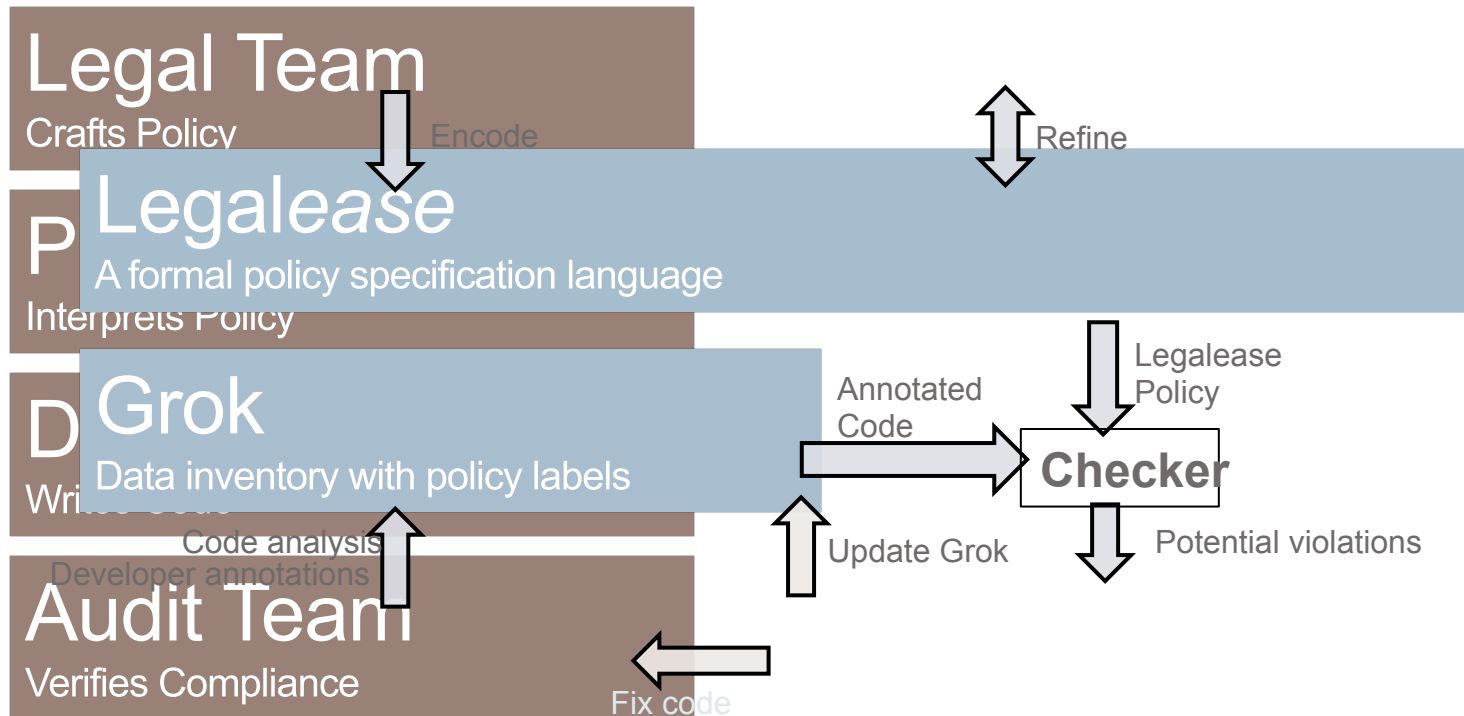
Verifies Compliance

**English  
Privacy Policy**

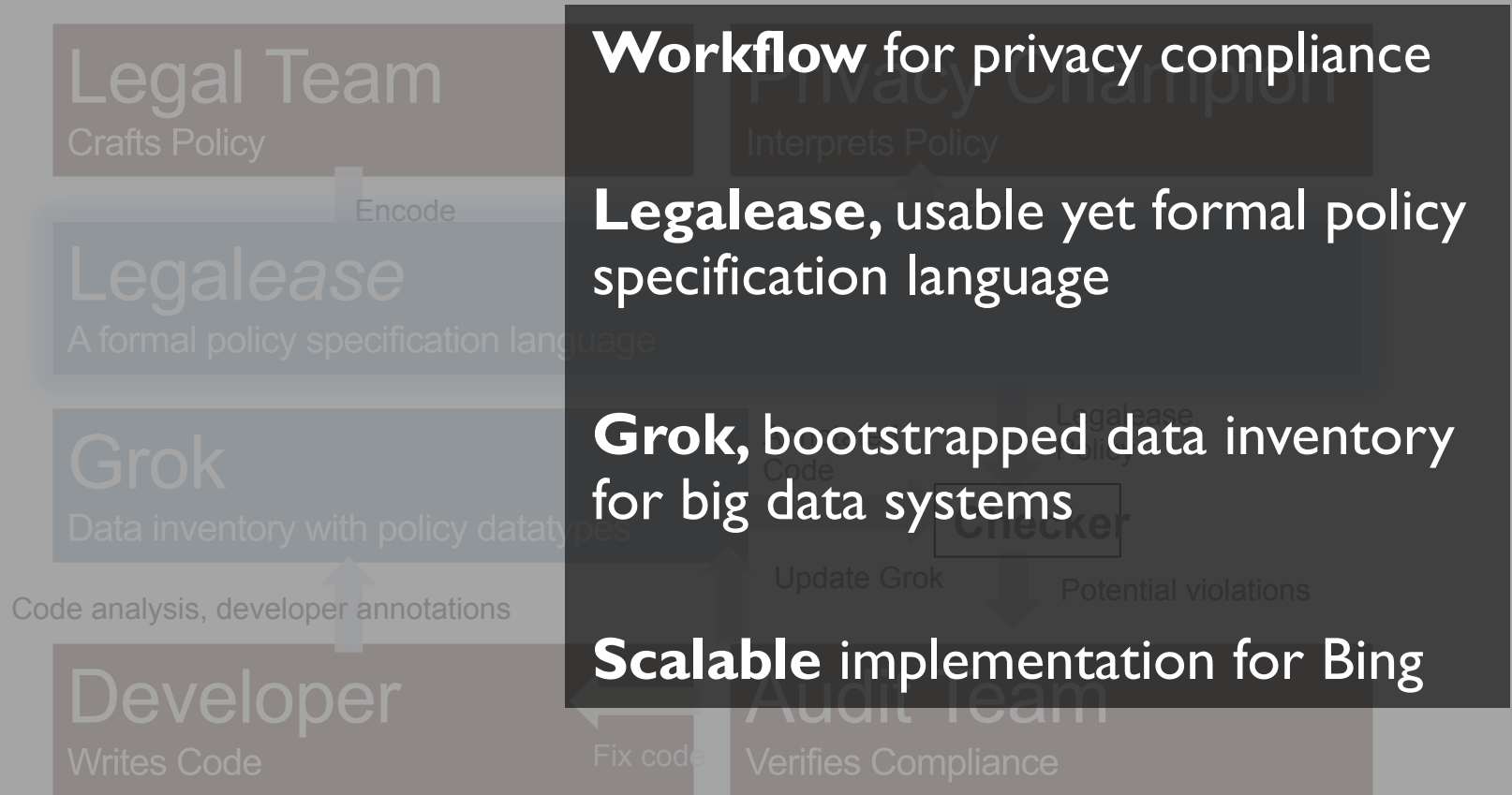
**Compliant?**

**Millions of Lines of  
Undocumented Code**

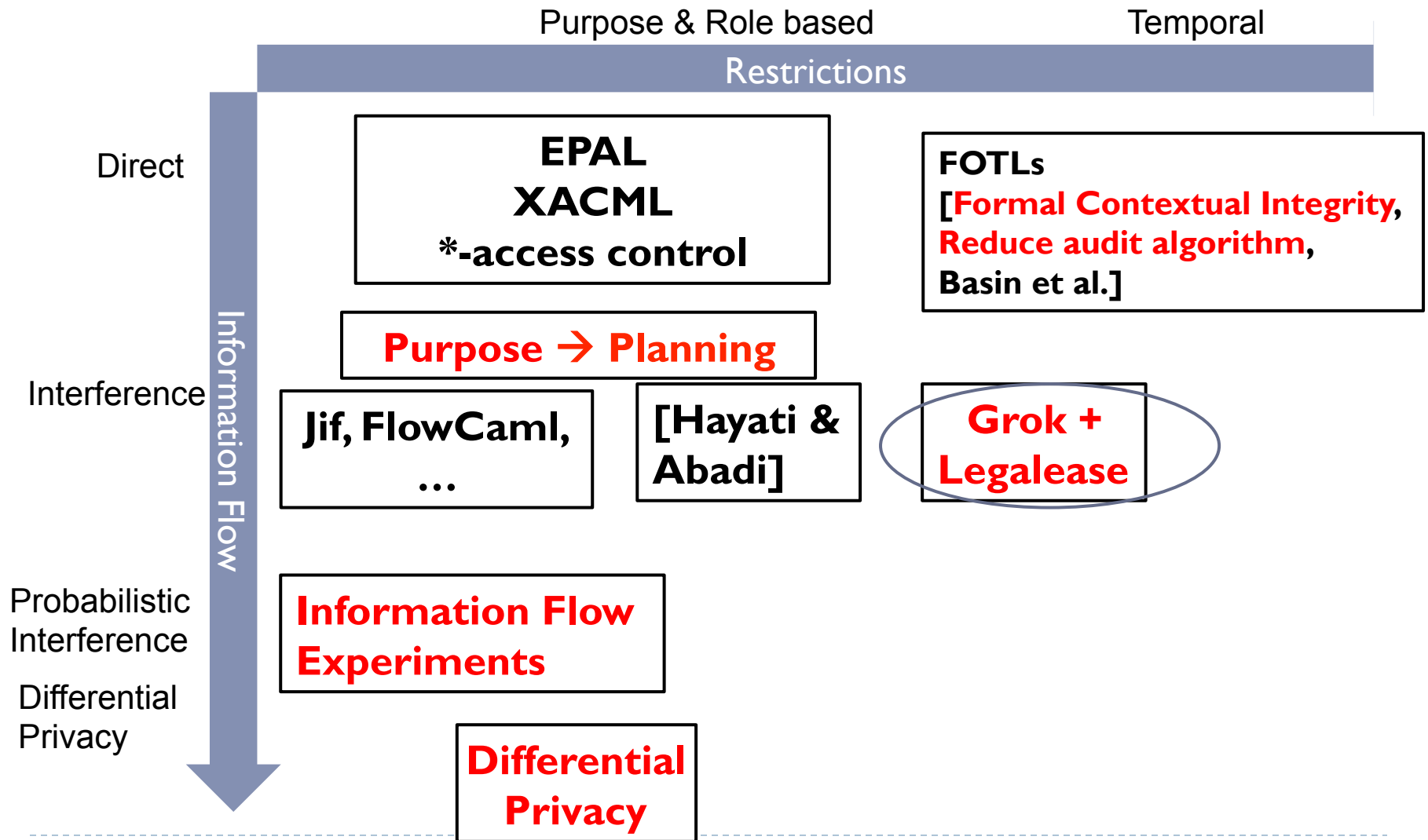
# A Streamlined Audit Workflow



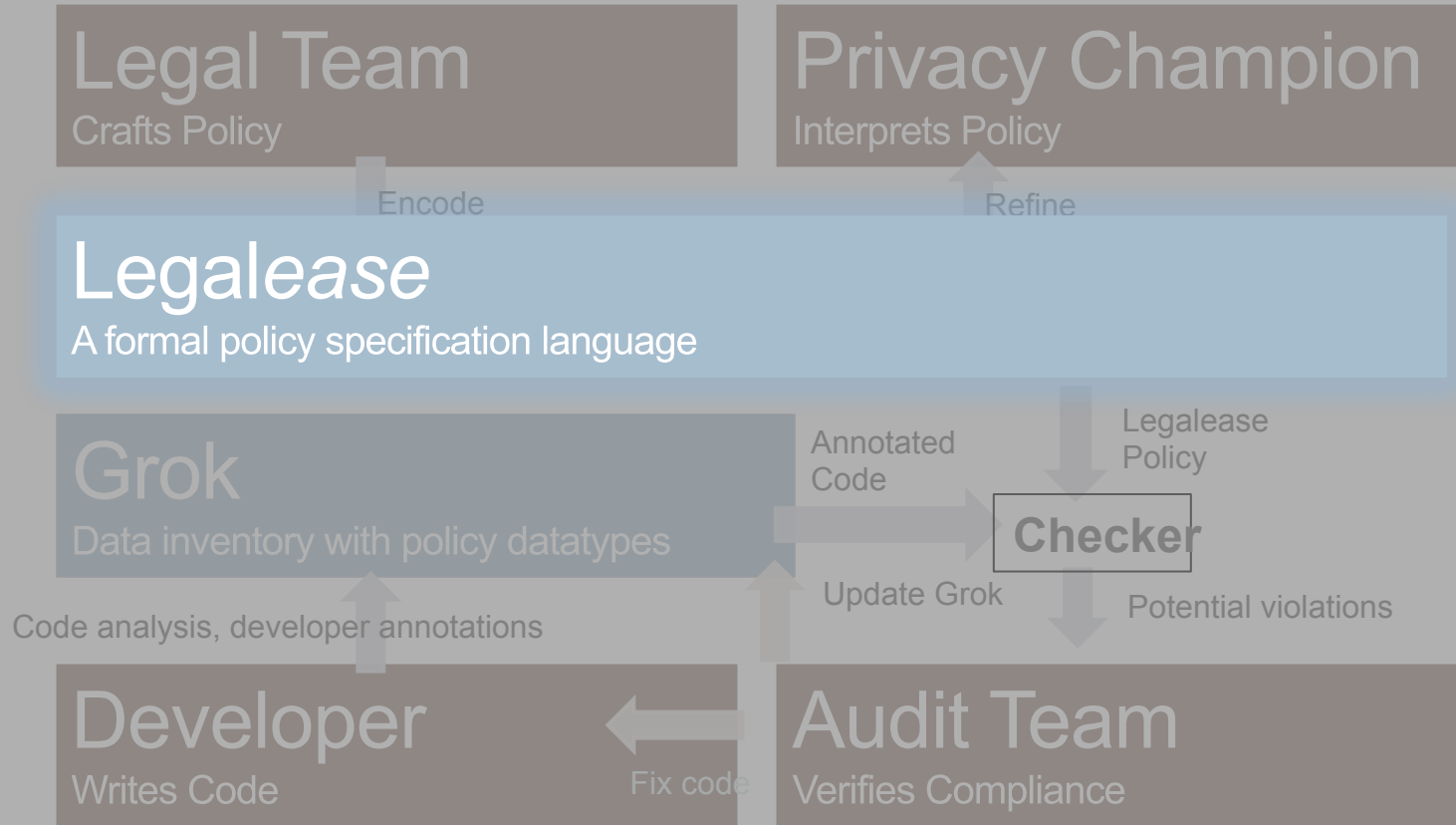
# A Streamlined Audit Workflow



# Privacy as Restrictions on Personal Information Flow



# A Streamlined Audit Workflow



# Specification: *Legalease*

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Usable.  
Expressive.  
Precise.

Usable by  
lawyers  
and  
privacy  
champs.

Expressive  
enough for  
real-world  
policies.

Precise  
semantics  
for local  
reasoning.



# Legalease : Syntax

---

Policy Clause  $C$  ::=  $D \mid A$   
Deny Clause  $D$  ::= **DENY**  $T_1 \cdots T_n$  **EXCEPT**  $A_1 \cdots A_m$   
| **DENY**  $T_1 \cdots T_n$   
Allow Clause  $A$  ::= **ALLOW**  $T_1 \cdots T_n$  **EXCEPT**  $D_1 \cdots D_m$   
| **ALLOW**  $T_1 \cdots T_n$   
Attribute  $T$  ::=  $\langle \text{attribute-name} \rangle v_1 \cdots v_l$   
Value  $v$  ::=  $\langle \text{attribute-value} \rangle$

# Legalease

---

**DENY** *Datatype* IPAddress  
*UseForPurpose* Advertising

We will **not** use **full IP Address** for **Advertising**.

# Legalease

---

**DENY** *Datatype* IPAddress  
*UseForPurpose* Advertising

**EXCEPT**

**ALLOW**

*Datatype* IPAddress:Truncated

**ALLOW**

*UseForPurpose* AbuseDetect

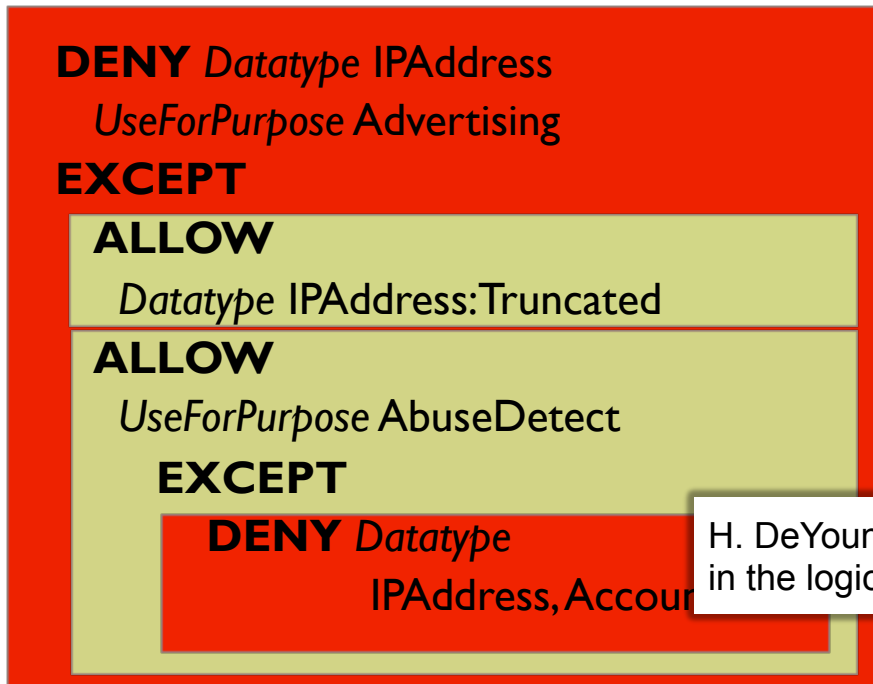
**EXCEPT**

**DENY** *Datatype*  
IPAddress, AccountInfo

We will **not** use **full IP Address** for **Advertising**. IP Address may be used for **detecting abuse**. In such cases, it will not be combined with **account information**.

# Designed for Usability

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## Exceptions

How legal texts are structured  
One-to one correspondence

## Local Reasoning

Each exception refines its immediate parent  
Formally proven property

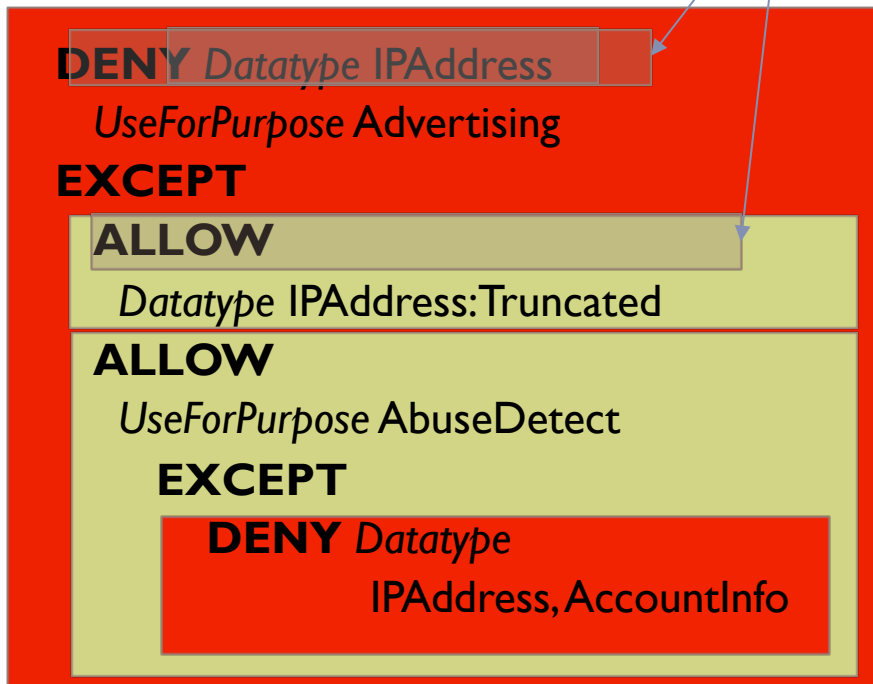
H. DeYoung, D. Garg, L. Jia, D. Kaynar, and A. Datta, "Experiences in the logical specification of the HIPAA and GLBA privacy laws"

# Legalease : In Action

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## Policy Labels

*Datatype: IPAddress, AccountInfo*  
*UseForPurpose: AdsAbuseDetection*

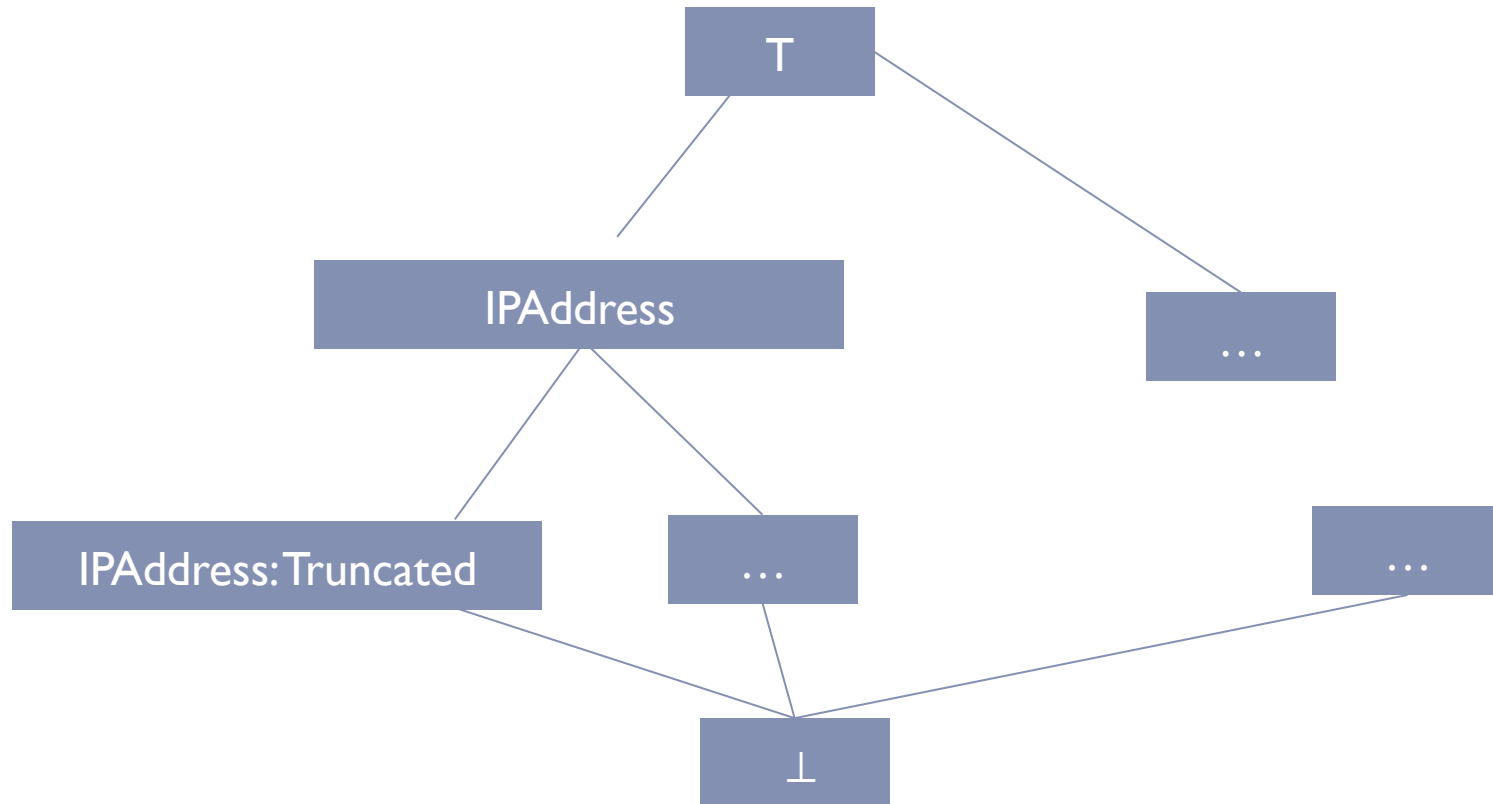


We will **not** use full IP Address for Advertising. IP Address may be used for detecting abuse. In such cases, it will not be combined with account information.



# A Lattice of Policy Labels

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- If “IPAddress” use is allowed then so is everything below it
- If “IPAddress:Truncated” use is denied then so is everything above it

# Designed for Precision

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Policy Clause $C$	::=	$D \mid A$
Deny Clause $D$	::=	$\text{DENY } T_1 \cdots T_n \text{ EXCEPT } A_1 \cdots A_m$   $\text{DENY } T_1 \cdots T_n$
Allow Clause $A$	::=	$\text{ALLOW } T_1 \cdots T_n \text{ EXCEPT } D_1 \cdots D_m$   $\text{ALLOW } T_1 \cdots T_n$
Attribute $T$	::=	$\langle \text{attribute-name} \rangle v_1 \cdots v_l$
Value $v$	::=	$\langle \text{attribute-value} \rangle$

TABLE I  
GRAMMAR FOR LEGALEASE

$$\frac{T^G \not\subseteq T^C}{\text{ALLOW } T^C \text{ EXCEPT } D_1 \cdots D_m \text{ denies } T^G} \quad (A_1)$$

$$\frac{T^G \subseteq T^C \quad \exists_i D_i \text{ denies } T^G}{\text{ALLOW } T^C \text{ EXCEPT } D_1 \cdots D_m \text{ denies } T^G} \quad (A_2)$$

$$\frac{T^G \subseteq T^C \quad \forall_i D_i \text{ allows } T^G}{\text{ALLOW } T^C \text{ EXCEPT } D_1 \cdots D_m \text{ allows } T^G} \quad (A_3)$$

$$\frac{\perp \in T^G \sqcap T^C}{\text{DENY } T^C \text{ EXCEPT } A_1 \cdots A_m \text{ allows } T^G} \quad (D_1)$$

$$\frac{\perp \notin T^G \sqcap T^C \quad \exists_i A_i \text{ allows } T^G \sqcap T^C}{\text{DENY } T^C \text{ EXCEPT } A_1 \cdots A_m \text{ allows } T^G} \quad (D_2)$$

$$\frac{\perp \notin T^G \sqcap T^C \quad \forall_i A_i \text{ denies } T^G \sqcap T^C}{\text{DENY } T^C \text{ EXCEPT } A_1 \cdots A_m \text{ denies } T^G} \quad (D_3)$$

TABLE III  
INFERENCE RULES FOR LEGALEASE

# Designed for Expressivity (Bing, October 2013)

ALLOW  
EXCEPT

DENY *DataType* IPAddress:Expired  
DENY *DataType* UniqueIdentifier:Expired  
DENY *DataType* SearchQuery, PII *InStore* Store  
DENY *DataType* UniqueIdentifier, PII *InStore* Store  
  
DENY *DataType* BBEPData *UseForPurpose* Advertising  
  
DENY *DataType* BBEPData, PII *InStore* Store  
  
DENY *DataType* BBEPData:Expired  
  
DENY *DataType* UserProfile, PII *InStore* Store  
  
DENY *DataType* PII *UseForPurpose* Advertising  
DENY *DataType* PII *InStore* AdStore  
  
DENY *DataType* SearchQuery *UseForPurpose* Sharing  
EXCEPT  
ALLOW *DataType* SearchQuery:Scrubbed

◁ “we remove the entirety of the IP address after 6 months”  
◁ “[we remove] cookies and other cross session identifiers, after 18 months”  
◁ “We store search terms (and the cookie IDs associated with search terms) separately from any account information that directly identifies the user, such as name, e-mail address, or phone numbers.”  
◁ “we do not use any of the information collected through the Bing Bar Experience Improvement Program to identify, contact or target advertising to you”  
◁ “we take steps to store [information collected through the Bing Bar Experience Improvement Program] separately from any account information we may have that directly identifies you, such as name, e-mail address, or phone numbers”  
◁ “we delete the information collected through the Bing Bar Experience Program at eighteen months.”  
◁ “we store page views, clicks and search terms used for ad targeting separately from contact information you may have provided or other data that directly identifies you (such as your name, e-mail address, etc.)”  
◁ “our advertising systems do not contain or use any information that can personally and directly identify you (such as your name, email address and phone number).”  
◁ “Before we [share some search query data], we remove all unique identifiers such as IP addresses and cookie IDs from the data.”



# Designed for Expressivity (Google, October 2013)

---

ALLOW

EXCEPT

DENY *DataType* PII *UseForPurpose* Sharing

EXCEPT

ALLOW *DataType* PII:OptIn

EXCEPT

ALLOW *AccessByRole* Affiliates

EXCEPT

ALLOW *UseForPurpose* Legal

DENY *DataType* DoubleClickData, PII

EXCEPT

ALLOW *DataType* DoubleClickData, PII:OptIn

◁ “We do not share personal information with companies, organizations and individuals outside of Google unless one of the following circumstances apply:”

◁ “We require opt-in consent for the sharing of any sensitive personal information.”

◁ “We provide personal information to our affiliates or other trusted businesses or persons to process it for us”

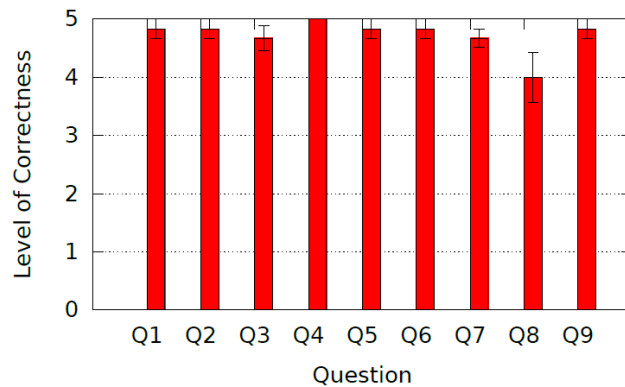
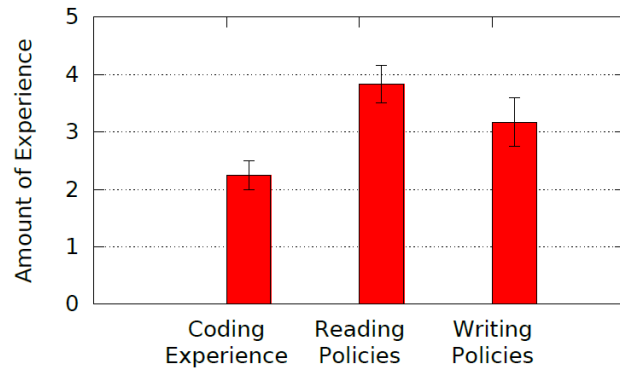
◁ “We will share personal information [if necessary to] meet any applicable law, regulation, legal process or enforceable governmental request.”

◁ “We will not combine DoubleClick cookie information with personally identifiable information unless we have your opt-in consent”



# Legalease Usability

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Survey taken by 12 policy authors within Microsoft

Encode Bing data usage policy after a brief tutorial

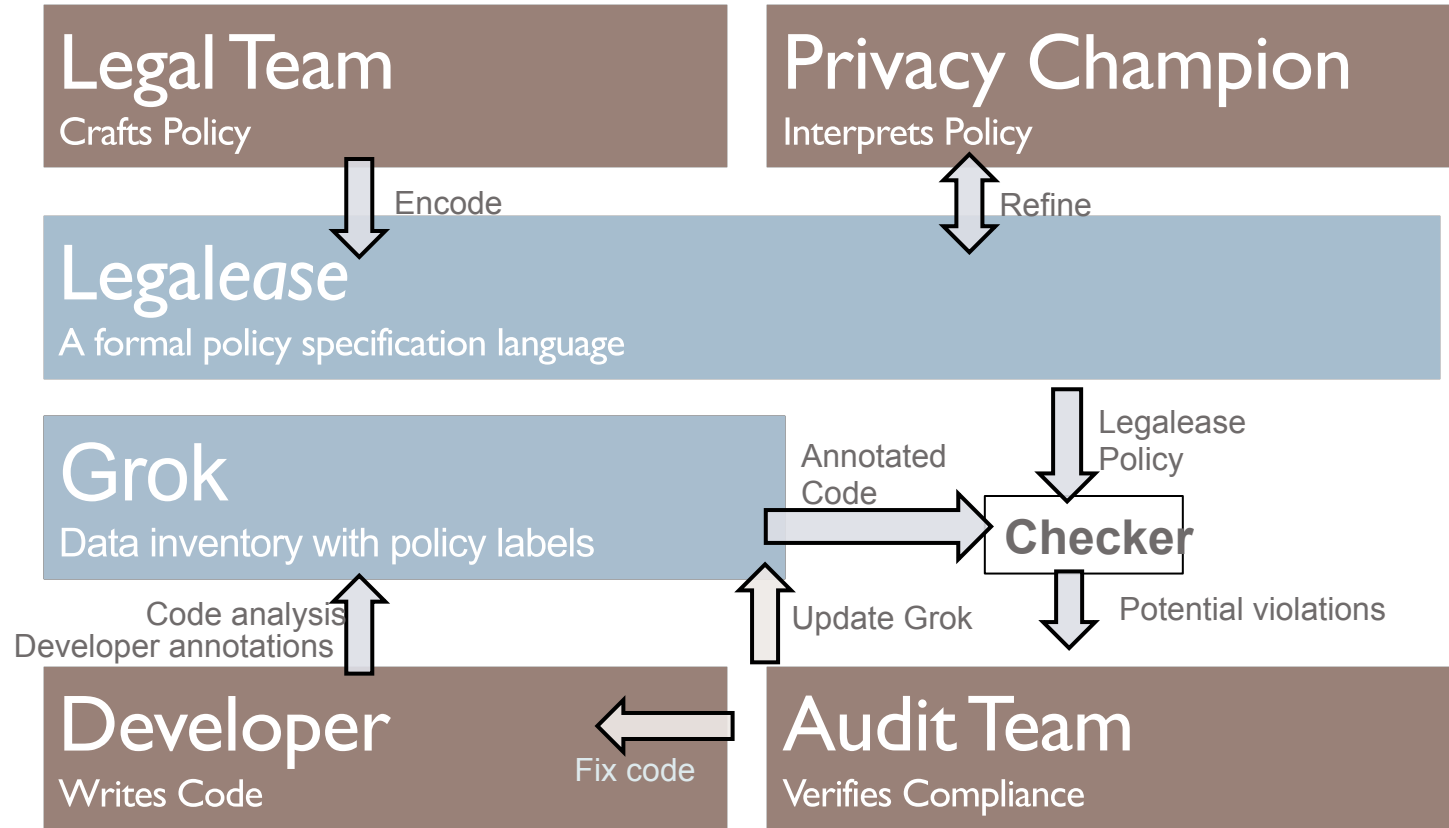
Time spent

2.4 mins on the tutorial

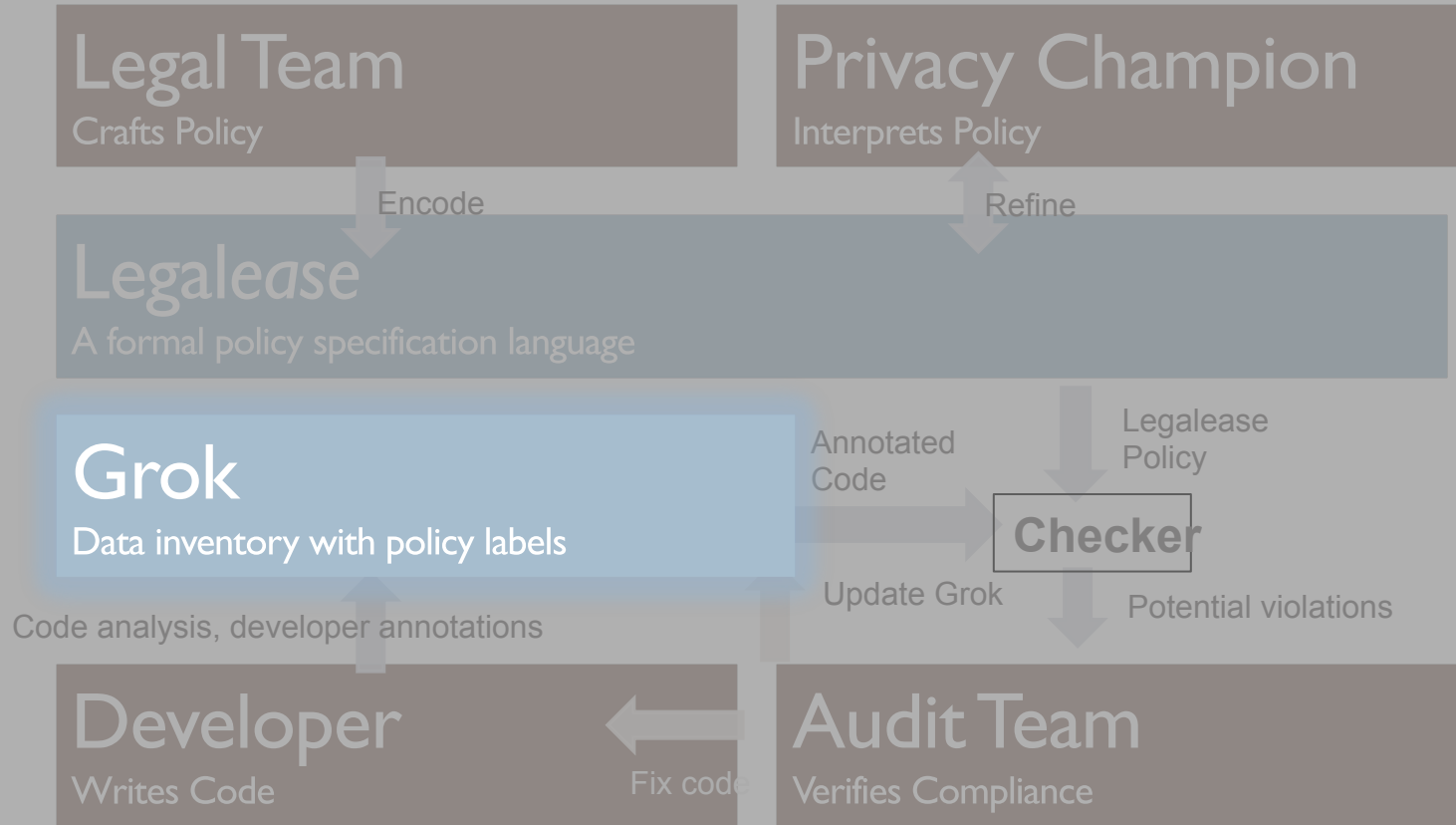
14.3 mins on encoding policy

High overall correctness

# A Streamlined Audit Workflow

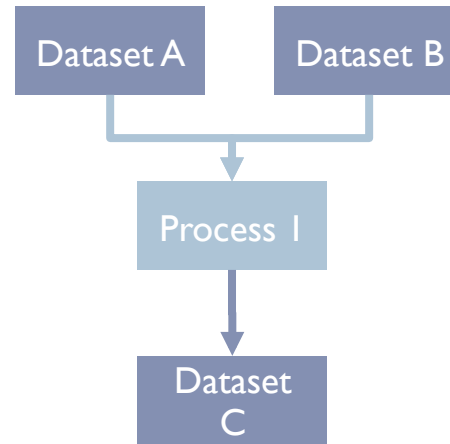


# A Streamlined Audit Workflow



# Map-Reduce Programming Systems

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Scope, Hive, Dremel

Data in the form of Tables

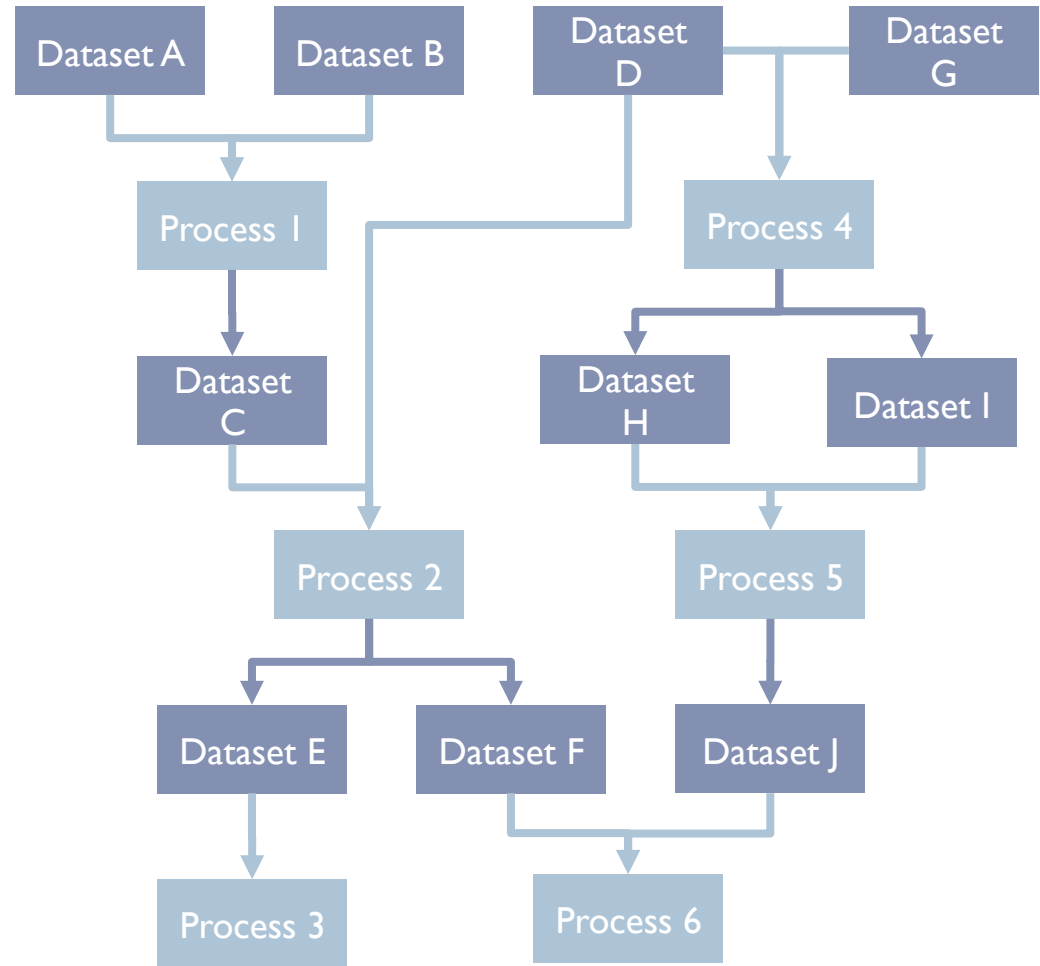
Code Transforms Columns to Columns

No Shared State

Limited Hidden Flows

```
users =  
    SELECT _name, _age FROM datasetAB  
user_tag =  
    SELECT GenerateTag(_name, _age)  
    FROM users  
OUTPUT user_tag TO datasetC
```

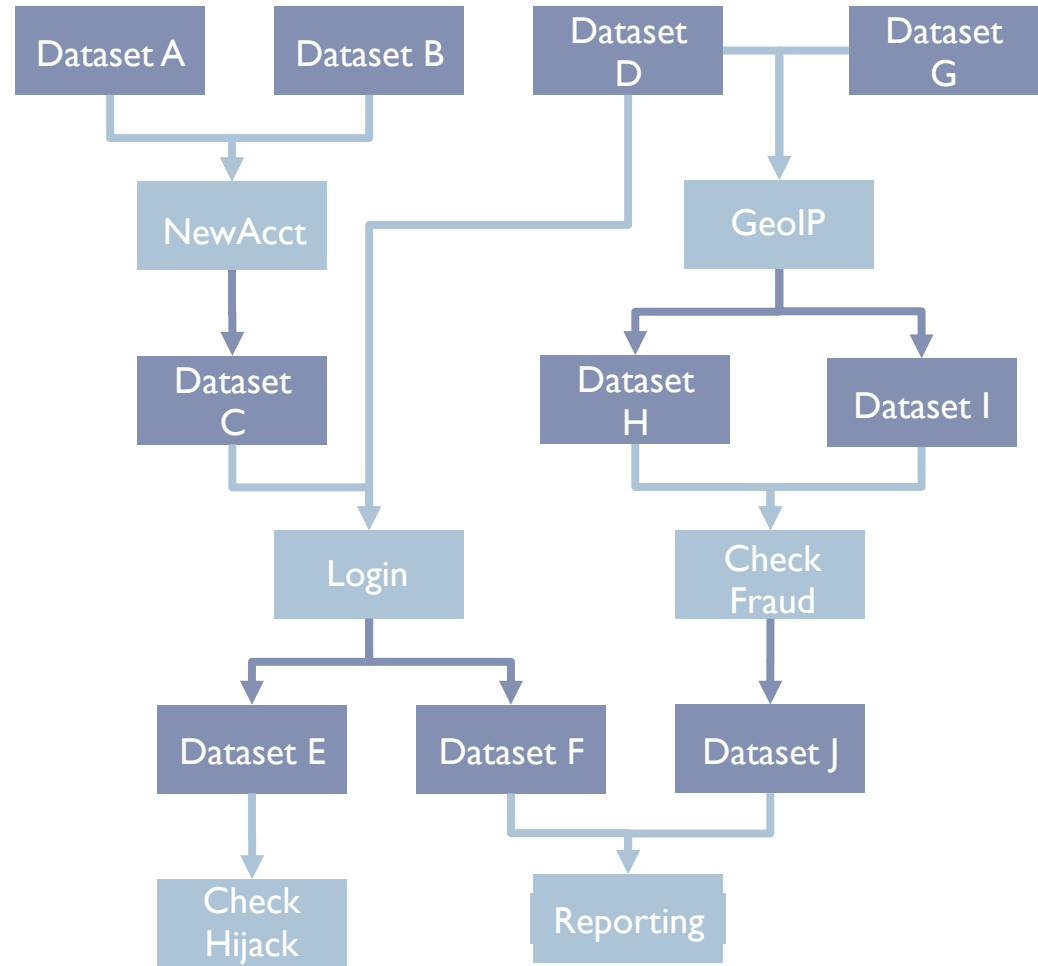
# Grok



# Grok

## Purpose Labels

Annotate programs with purpose labels



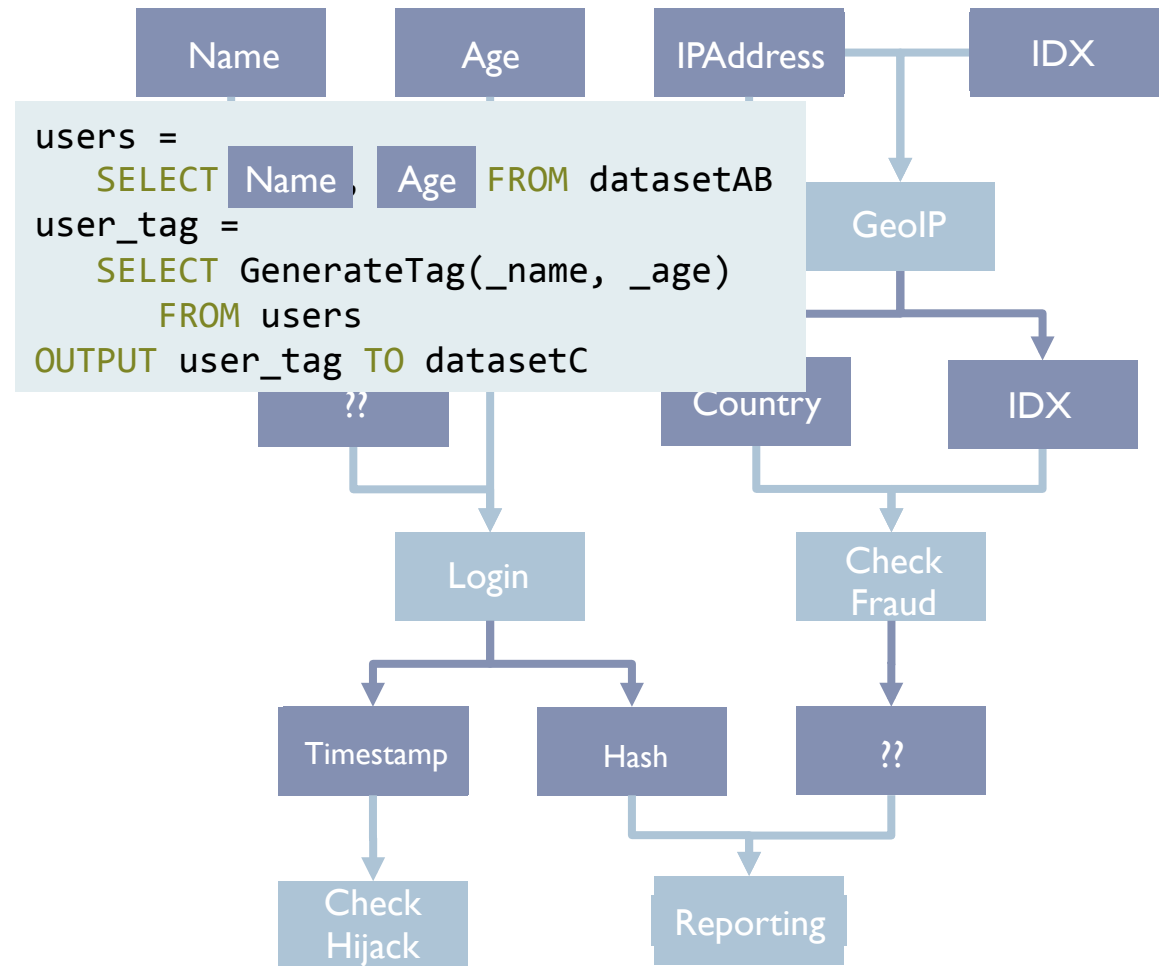
# Grok

## Purpose Labels

Annotate programs with purpose labels

## Initial Data Labels

Heuristics and Annotations





# Grok

## Purpose Labels

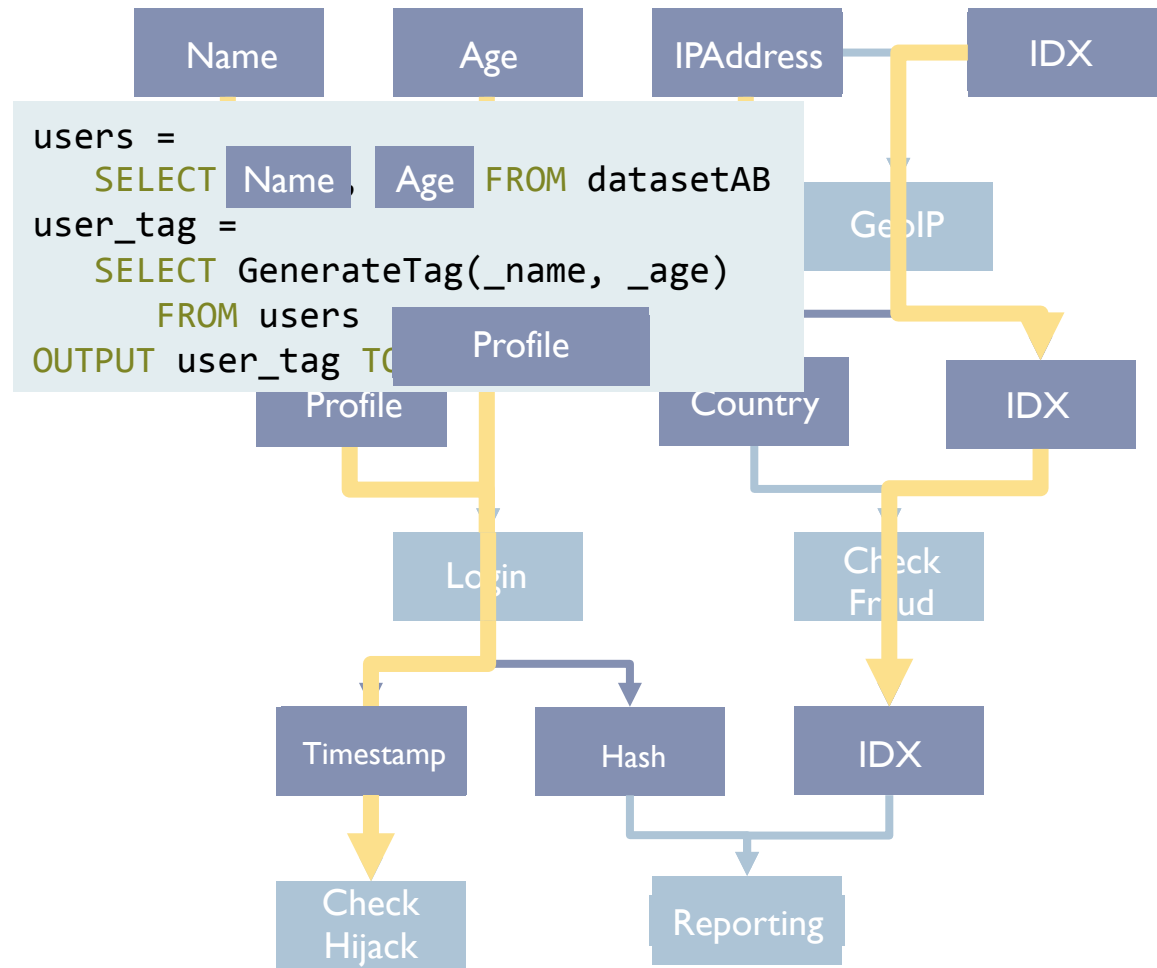
Annotate programs with purpose labels

## Initial Data Labels

Heuristics and Annotations

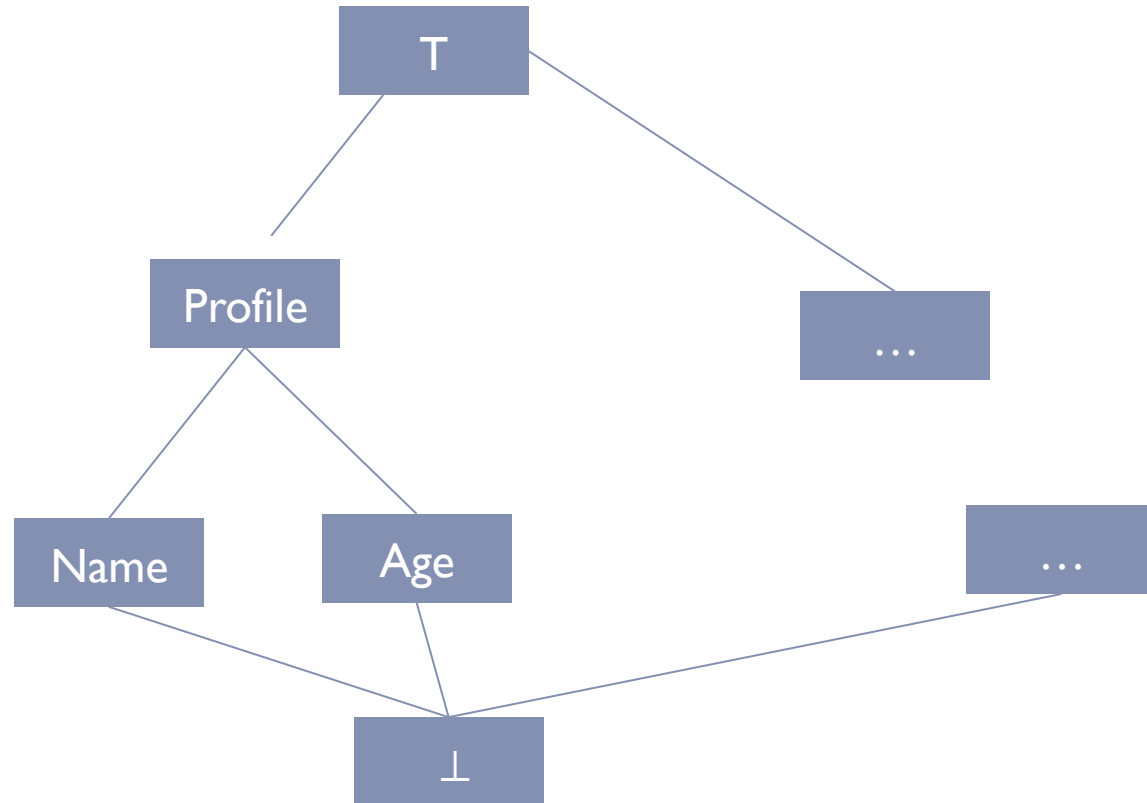
## Flow Labels

Source labels propagated via data flow graph



# A Lattice of Policy Labels

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- If “Profile” use is allowed then so is everything below it
- If “Name” use is denied then so is everything above it

# Implicit flows

---

```
users =  
    SELECT Name , Age FROM datasetAB  
  
users_35 =  
    SELECT _name  
    FROM users  
    WHERE (_age > 35)  
  
OUTPUT users_35 TO Profile
```

Beyond direct flows discussed in healthcare audit examples

# Map-Reduce

---

## Map

Operate on rows  
in parallel  
eg. filtering

## Reduce

Combine groups of rows  
eg. aggregation

```
users =  
    SELECT Name, Age FROM datasetAB  
  
users_35 =  
    SELECT _name, _age  
    FROM users  
    WHERE (_age > 35)  
  
ages_35 =  
    SELECT _age, COUNT(_name) AS Profile  
    FROM users_35  
    GROUP BY _age  
  
OUTPUT ages_35 TO datasetC
```

# Combine Noisy Sources

---

Carefully curated  
regular expressions

Leverages developer  
conventions

Significant Noise

Variable Name  
Analysis

Expensive

Low Noise

Developer  
Annotations

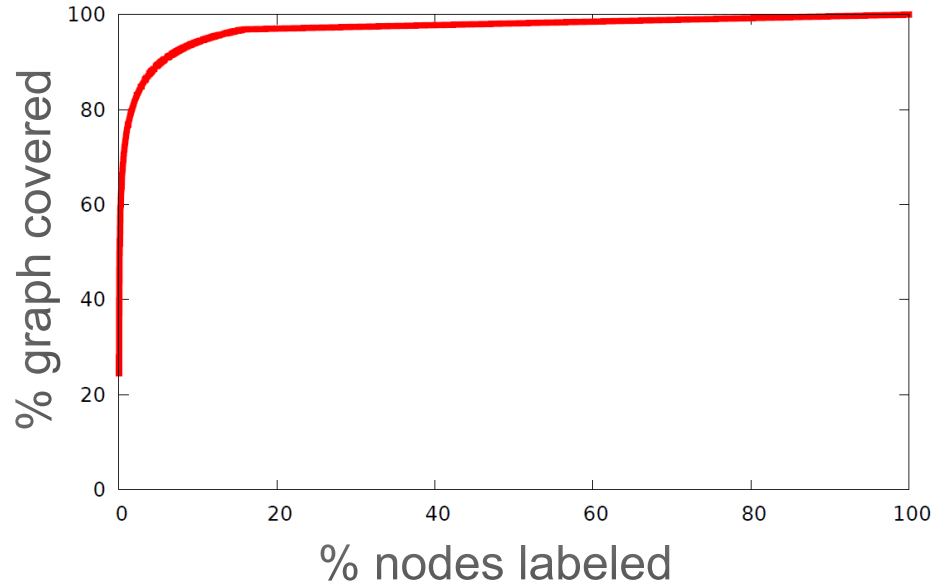
Very Expensive

Definitive

Need very few of these

Auditor  
Verification

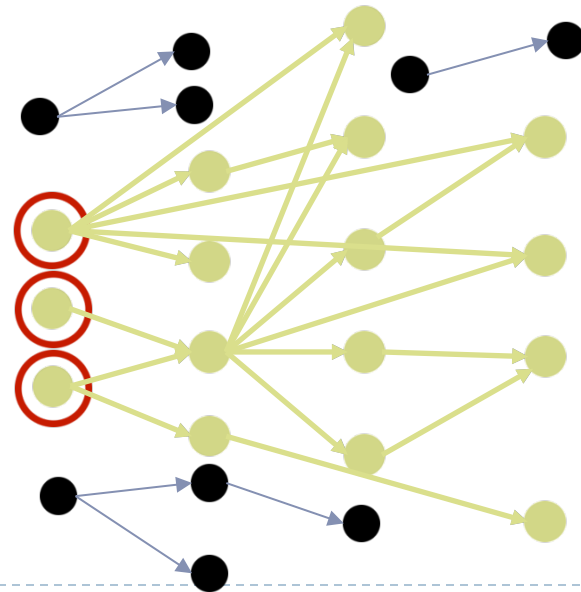
# Why Bootstrapping Grok Works



A small number of annotations is enough to get off the ground.

Pick the nodes which will label the most of the graph

~200 annotations label 60% of nodes



# Scale

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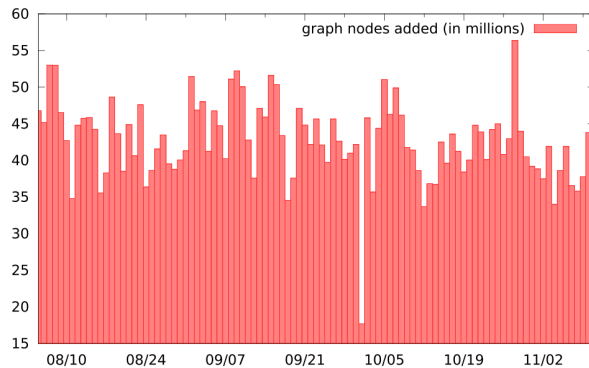


Fig. 9. Number of GROK data flow graph nodes added each day

- ▶ **77,000 jobs run each day**
  - ▶ By 7000 entities
  - ▶ 300 functional groups
- ▶ **1.1 million unique lines of code**
  - ▶ 21% changes on avg, daily
  - ▶ 46 million table schemas
  - ▶ 32 million files
- ▶ **Manual audit infeasible**
- ▶ **Information flow analysis takes ~30 mins daily**

# Nightly Compliance Process

SQL Query 1.sql - b...DMOND\carcul (72)\*

```

SELECT * FROM InStore WHERE TaxonomyGroup = 'PII' AND (Confidence = 'HIGH' OR Confidence = 'VERIFIED') AND VC <'_Users') s

```

Report  
='PII' AND

C	Confidence	TaxonomyGroup	Taxonomy	FieldName
cp.sandbox	HIGH	PII	Email	LiveIdEmailAddress
cp.sandbox	HIGH	PII	Phone Number	PhoneNumber
cp.sandbox	HIGH	PII	Email	LiveIdEmailAddress
cp.sandbox	HIGH	PII	Phone Number	PhoneNumber
ibks.partner	HIGH	PII	PUID	Puid
ibks.partner	HIGH	PII	PUID	UserPuid
age.devtest	HIGH	PII	Email	LiveIdEmailAddress
age.devtest	HIGH	PII	Email	PreferredEmail
age.devtest	HIGH	PII	Email	User_LiveIdEmailAddress

Results

Cluster	File	Schema	Field	Confidence	Verification
1	cosmos05				
2	cosmos05				
3	cosmos05				
4	cosmos05				
5	cosmos05				
6	cosmos05				
7	cosmos05	bingmobile...	EntityPhone	CONFIDENCE_JUNK/VERIFIED	Verified with Feature teams that...
8	%	%	LiveIdEmail	CONFIDENCE_HIGH	
9	%	%	PrivacyEmail	CONFIDENCE_HIGH	

Static code analysis

files  
schemas  
25M+

Generate report

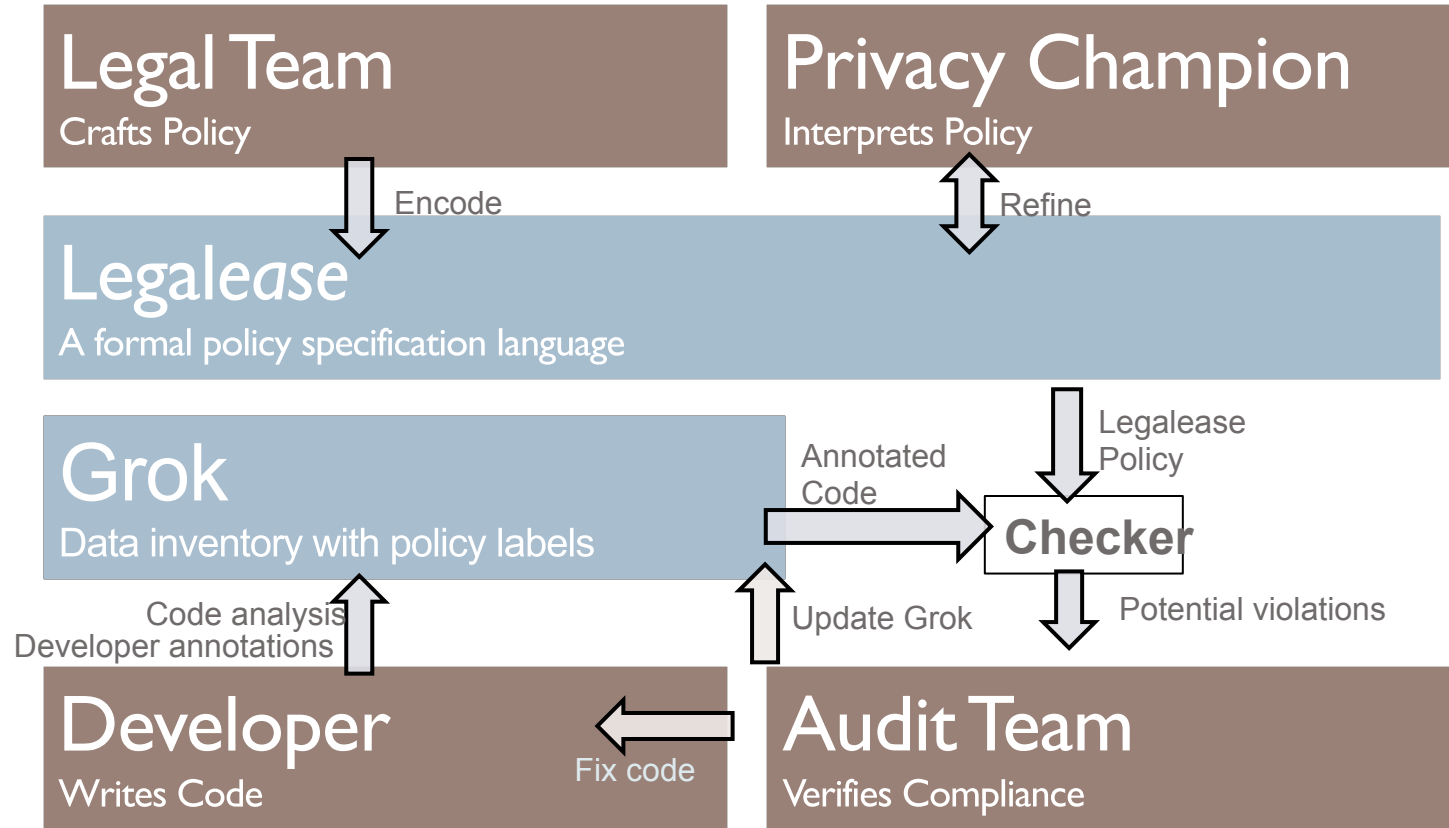
privacy audit  
called in tickets  
300K+

Manual Audit

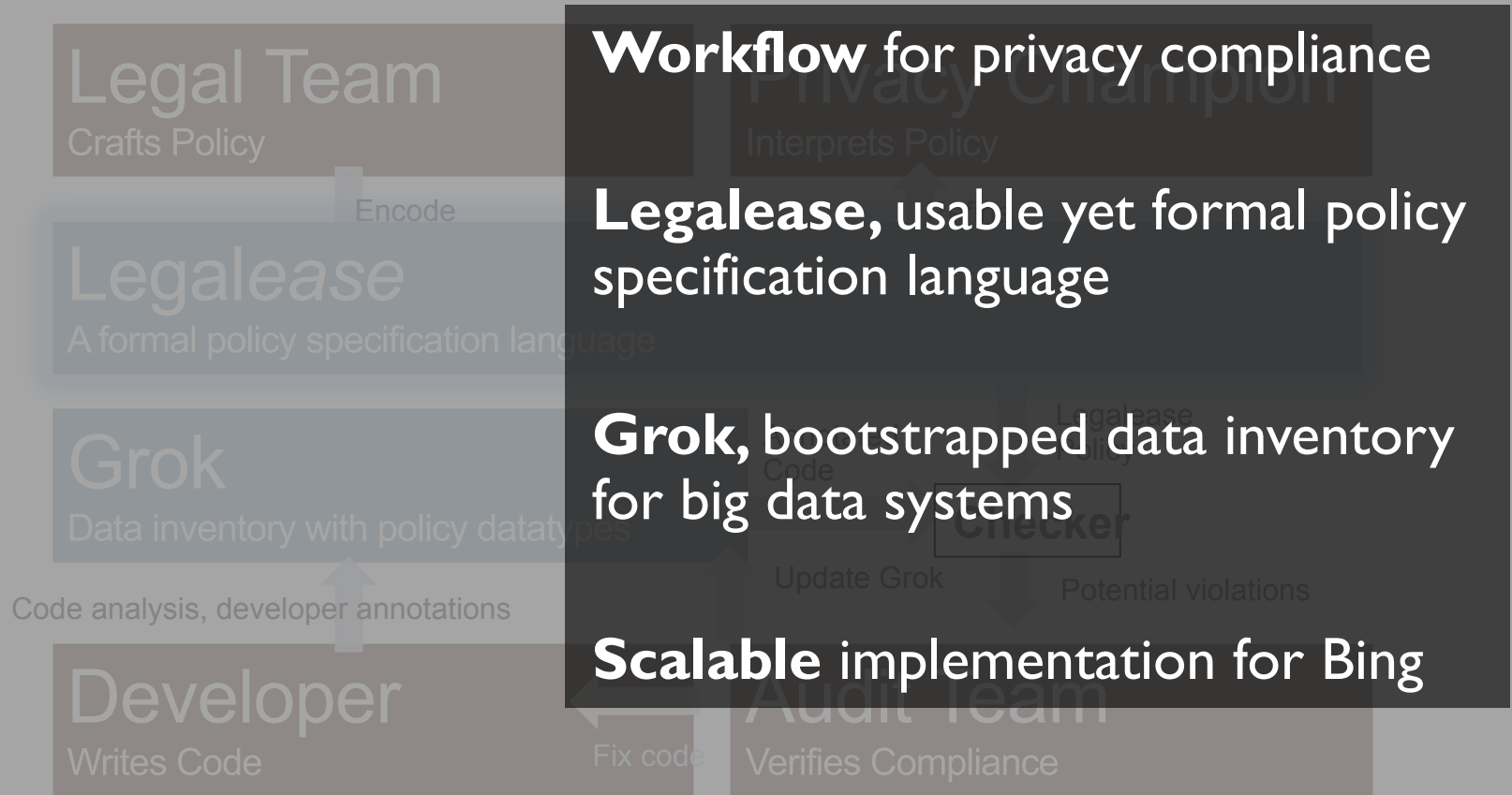
teams  
8



# A Streamlined Audit Workflow



# A Streamlined Audit Workflow

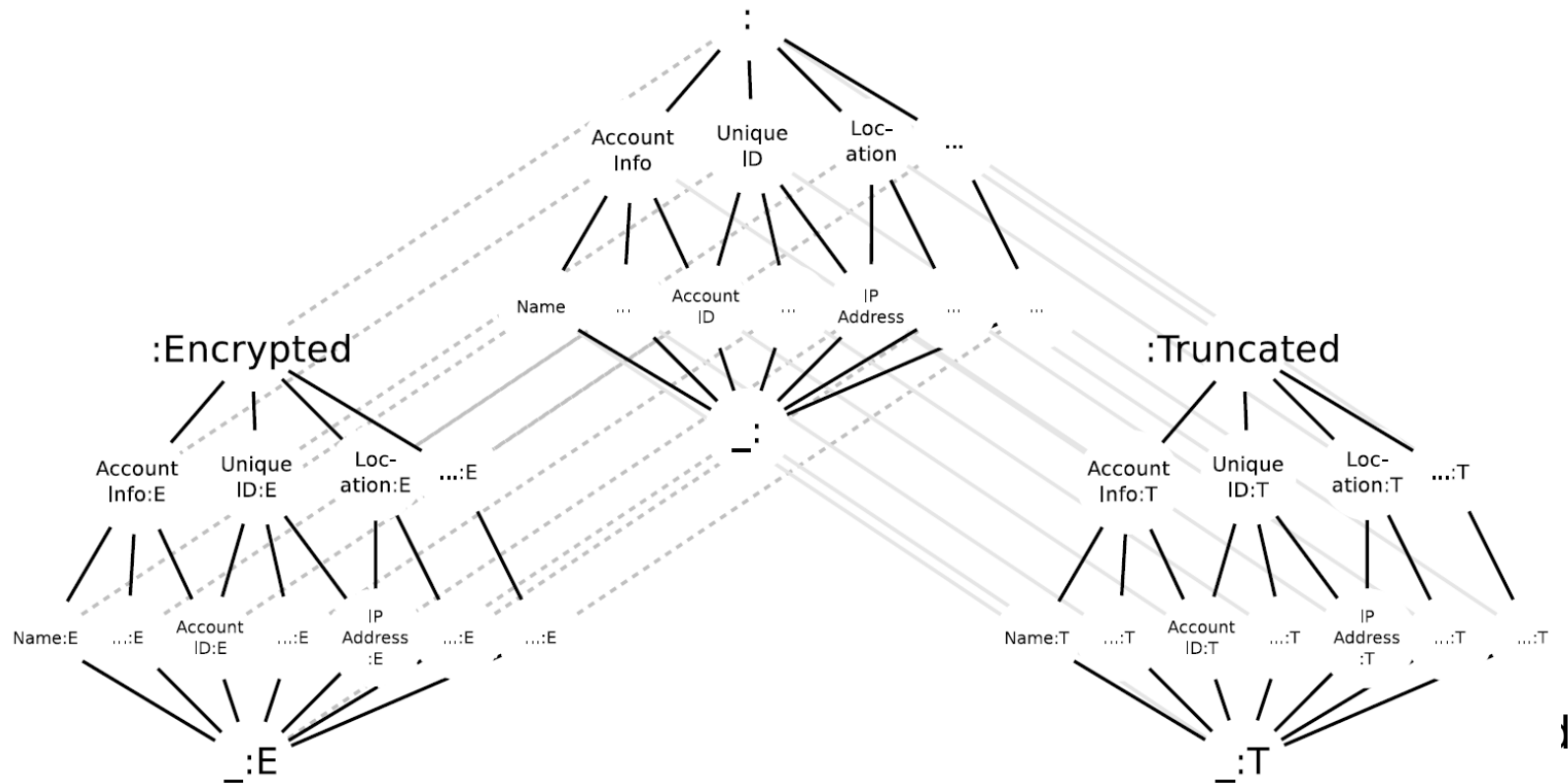


# Reference

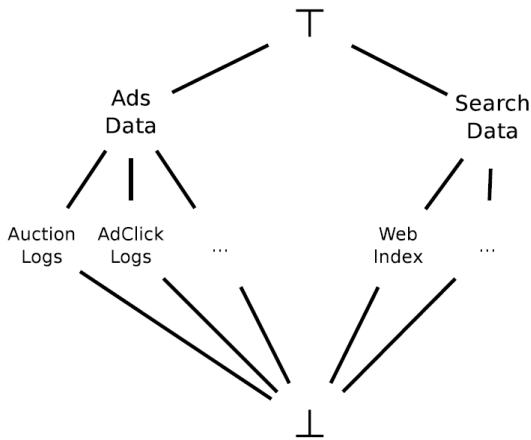
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- ▶ S. Sen, S. Guha, A. Datta, S. Rajamani, J. Tsai, J. M. Wing, Bootstrapping Privacy Compliance in Big Data Systems, in *Proceedings of 35th IEEE Symposium on Security and Privacy*, May 2014.

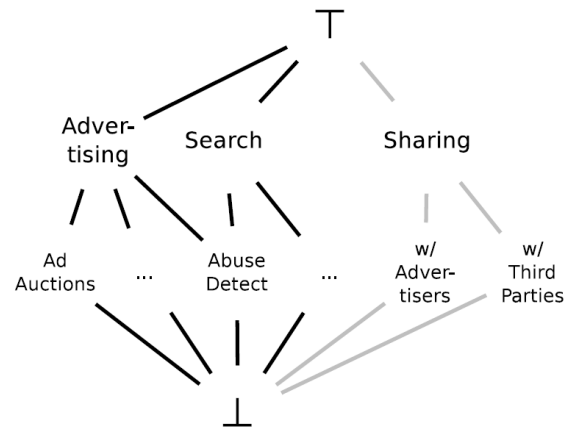
# Policy Labels : Datatypes



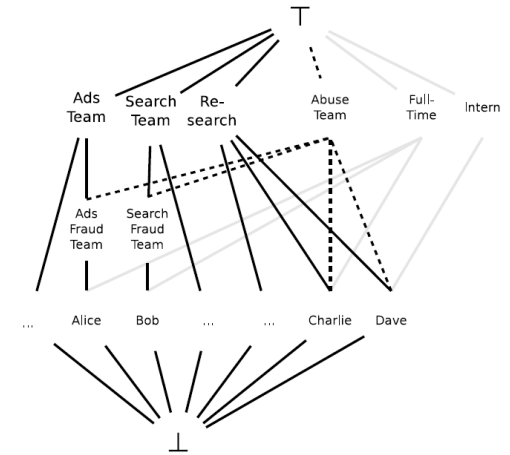
# Policy Types : Concept Lattices



*InStore* Lattice



*UseForPurpose* Lattice



*AccessByRole* Lattice

# Formal Semantics

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$$\frac{\boxed{T^G \sqsubseteq T^C} \exists_i D_i \text{ denies } T^G}{\text{ALLOW } T^C \text{ EXCEPT } D_1 \cdots D_m \text{ denies } T^G} \text{ (A}_2\text{)}$$

Based on Lattice Orderings on Policy Types

# Formal Semantics

---

$$\frac{T^G \sqsubseteq T^C \quad \exists_i D_i \text{ denies } T^G}{\text{ALLOW } T^C \text{ EXCEPT } D_1 \cdots D_m \text{ denies } T^G} \quad (A_2)$$

Recursively check exceptions

ALLOW clauses have DENY clauses as exceptions

Top Level clause determines Blacklist/Whitelist